

DEWALT®



**Instruction Manual
Guide D'utilisation
Manual de instrucciones**

DCH911

**27 lbs (12.3 kg) SDS Max® Demolition Hammer
Marteau de démolition SDS Max® 12,3 kg (27 lbs)
12,3 kg (27 lbs) Martillo de demolición SDS Max®**

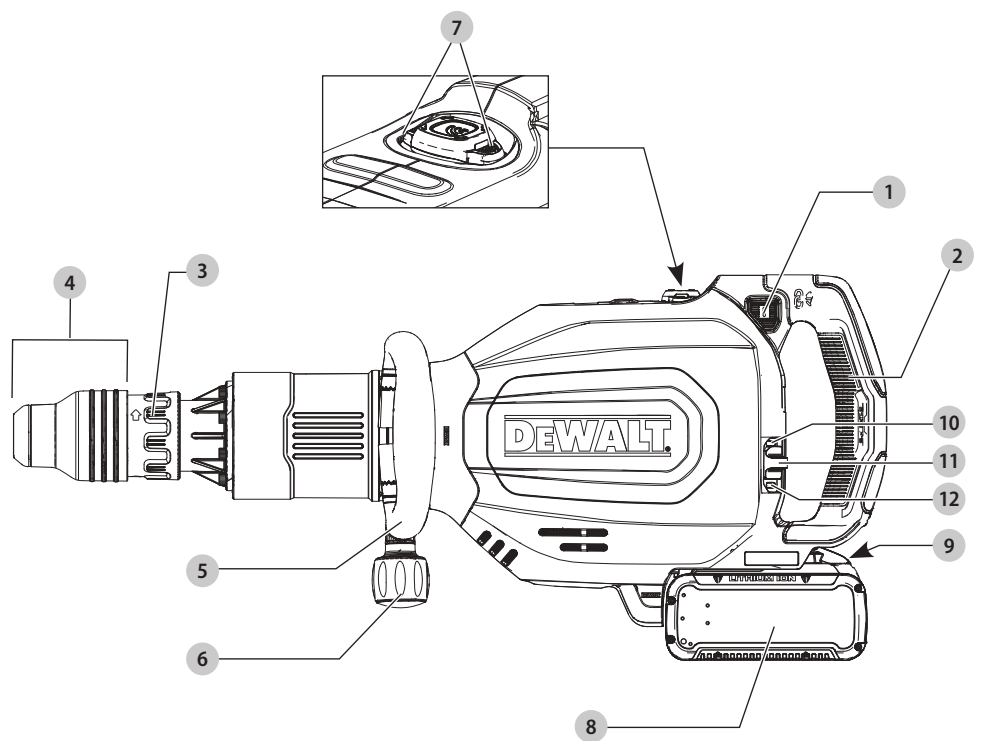
www.DEWALT.com

**If you have questions or comments, contact us.
Pour toute question ou tout commentaire, nous contacter.
Si tiene dudas o comentarios, contáctenos.**

1-800-4-DEWALT

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Fig. A



- 1 On/off switch
- 2 Main handle
- 3 Chisel position index collar
- 4 Tool holder/sleeve
- 5 Bail/loop style auxiliary handle
- 6 Screw for handle mounting
- 7 Tool Tag mounting holes
- 8 Battery
- 9 Battery release button
- 10 White low speed LED
- 11 Power reduction slider
- 12 Yellow service indicator LED

- 1 Bouton Marche/arrêt
- 2 Poignée principale
- 3 Bague d'indice de position du ciseau
- 4 Support/manchon de l'outil
- 5 Poignée auxiliaire de style boucle/anse
- 6 Vis pour le montage de la poignée
- 7 Trous de montage de la balise de l'outil
- 8 Bloc-piles
- 9 Bouton de libération de la pile
- 10 Témoin blanc basse vitesse
- 11 Curseur de réduction de puissance
- 12 Témoin jaune indicateur d'entretien

- 1 Interruptor On/off (Encendido/ Apagado)
- 2 Manija principal
- 3 Collar de índice de posición de cincel
- 4 Soporte/camisa de herramienta
- 5 Manija auxiliar estilo travesaño/lazo
- 6 Tornillo para montaje de manija
- 7 Orificios de montaje de etiqueta de herramienta
- 8 Batería
- 9 Botón de liberación de batería
- 10 LED de baja velocidad blanco
- 11 Deslizador de reducción de potencia
- 12 LED indicador de servicio amarillo

Fig. B

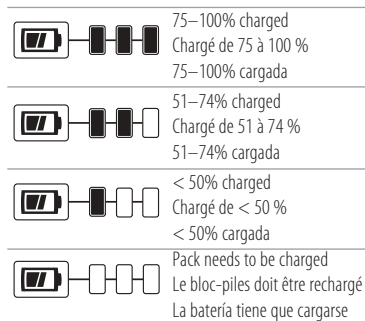


Fig. C

Indicators/Témoin/Indicador

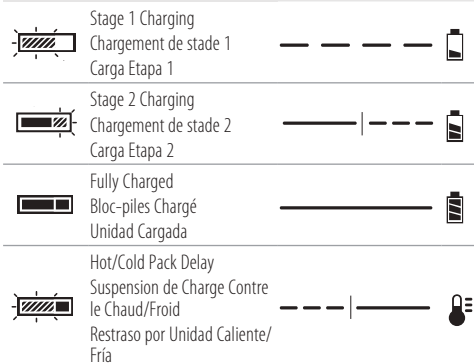


Fig. D

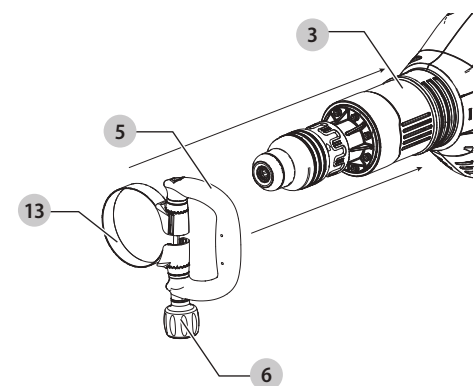


Fig. E

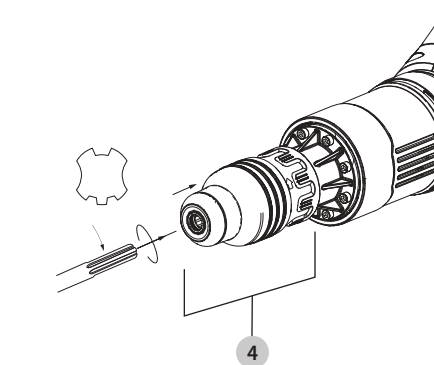


Fig. F

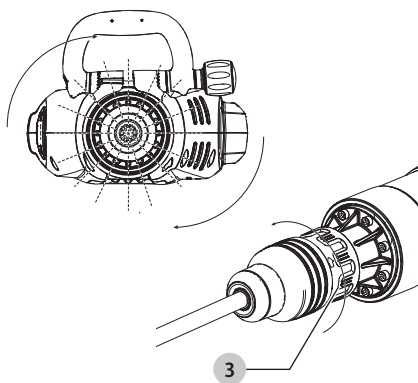


Fig. G1

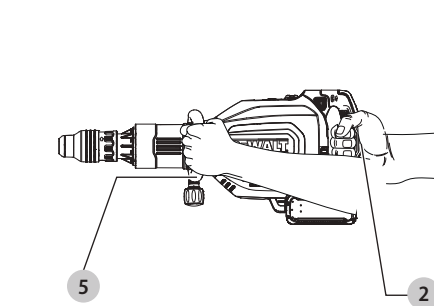


Fig. G2

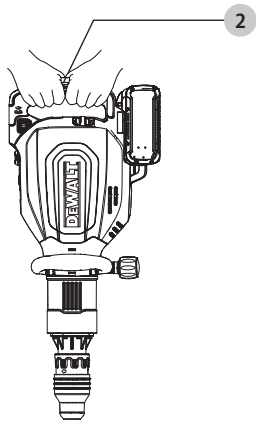


Fig. H

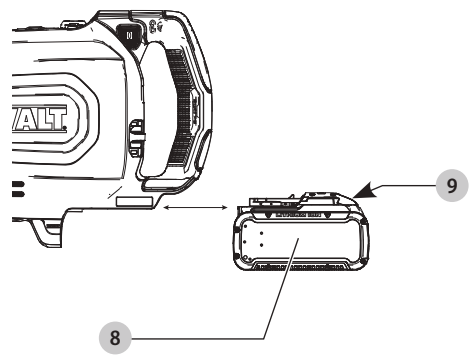


Fig. I

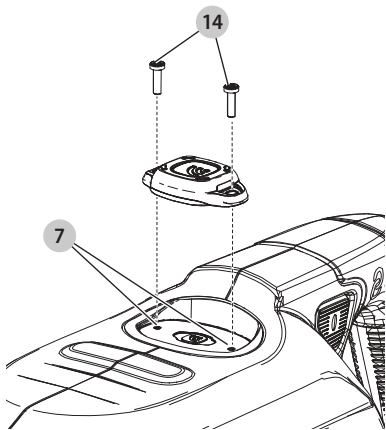
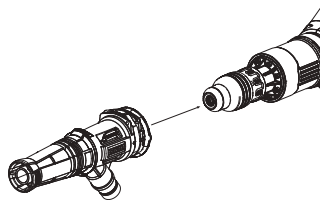


Fig. J





WARNING: Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.



WARNING: To reduce the risk of injury, read the instruction manual.

Intended Use

Your heavy-duty demolition hammer is designed for professional demolition, chipping and chasing applications in concrete, brick, stone and other masonry materials.

DO NOT use under wet conditions or in presence of flammable liquids or gases.

Your heavy-duty demolition hammer is a professional power tool.

DO NOT let children come into contact with the tool. Supervision is required when inexperienced operators use this tool.

Definitions: Safety Alert Symbols and Words

This instruction manual uses the following safety alert symbols and words to alert you to hazardous situations and your risk of personal injury or property damage.



DANGER: Indicates an imminently hazardous situation which, if not avoided, **will** result in **death or serious injury**.



WARNING: Indicates a potentially hazardous situation which, if not avoided, **could** result in **death or serious injury**.



CAUTION: Indicates a potentially hazardous situation which, if not avoided, **may** result in **minor or moderate injury**.



NOTICE: Indicates a practice **not** related to **personal injury** which, if not avoided, **may** result in **property damage**.

(Used without word) Indicates a safety related message.

GENERAL POWER TOOL SAFETY WARNINGS



WARNING: Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

SAVE ALL WARNINGS AND INSTRUCTIONS FOR FUTURE REFERENCE.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

1) Work Area Safety

- Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.

- Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

2) Electrical Safety

- Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- If operating a power tool in a damp location is unavoidable, use a ground fault circuit interrupter (GFCI) protected supply.** Use of a GFCI reduces the risk of electric shock.

3) Personal Safety

- Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
- Prevent unintentional starting. Ensure the switch is in the off position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energizing power tools that have the switch on invites accidents.
- Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- Dress properly. Do not wear loose clothing or jewelry. Keep your hair, clothing and gloves away from moving parts.** Loose clothes, jewelry or long hair can be caught in moving parts.

- g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.
- h) **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

4) Power Tool Use and Care

- a) **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- b) **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- c) **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- e) **Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- f) **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g) **Use the power tool, accessories and tool bits, etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.
- h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

5) Battery Tool Use and Care

- a) **Recharge only with the charger specified by the manufacturer.** A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- b) **Use power tools only with specifically designated battery packs.** Use of any other battery packs may create a risk of injury and fire.
- c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins,**

keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.

- d) **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** Liquid ejected from the battery may cause irritation or burns.
- e) **Do not use a battery pack or tool that is damaged or modified.** Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- f) **Do not expose a battery pack or tool to fire or excessive temperature.** Exposure to fire or temperature above 265 °F (130 °C) may cause explosion.
- g) **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

6) Service


- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.
- b) **Never service damaged battery packs.** Service of battery packs should only be performed by the manufacturer or authorized service providers.

Additional Safety Instructions for Demolition Hammers

- **Wear ear protectors.** Exposure to noise can cause hearing loss.
- **Use auxiliary handles supplied with the tool.** Loss of control can cause personal injury.
- **Hold power tool by insulated gripping surfaces when performing an operation where the cutting accessory may contact hidden wiring or its own cord.** Cutting accessory contacting a "live" wire may make exposed metal parts of the power tool "live" and could give the operator an electric shock.
- **Be certain that the material being operated on does not conceal electric or gas service and that their locations have been verified with the utility companies.**
- **Keep a firm grip on the tool at all times.** Do not attempt to operate this tool without holding it with both hands. Operating this tool with one hand will result in loss of control. Breaking through or encountering hard materials such as re-bar may be hazardous as well. Tighten the side handle securely before use.
- **Do not recondition accessories yourself.** Chisel reconditioning should be done by a qualified specialist. Improperly reconditioned accessories could cause injury.


- **Wear gloves when operating tool or changing bits.** Accessible metal parts on the tool and bits may get extremely hot during operation. Small bits of broken material may damage bare hands.
- **Never lay the tool down until the bit has come to a complete stop.** Moving bits could cause injury.
- **Do not strike jammed bits with a hammer to dislodge them.** Fragments of metal or material chips could dislodge and cause injury.
- **Ensure the chisel is secured in place before operating the tool.**
- **In cold-weather conditions or when the tool has not been used for a longer period of time, let the tool run with no load for several minutes before use.**
- **When working above ground level ensure the area below is clear.**
- **Do not touch the chisel or the parts close to the chisel immediately after operation, as they may be extremely hot and cause burns to the skin.**
- **Always direct the power cable to the rear, away from the chisel.**
- **Do not operate this tool for long periods of time.**
Vibration caused by hammer action may be harmful to your hands and arms. Use gloves to provide extra cushion and limit exposure by taking frequent rest periods.

Additional Safety Information

 **WARNING:** Never modify the power tool or any part of it. Damage or personal injury could result.

 **WARNING: ALWAYS** use safety glasses. Everyday eyeglasses are NOT safety glasses. Also use face or dust mask if cutting operation is dusty. ALWAYS WEAR CERTIFIED SAFETY EQUIPMENT:

- ANSI Z87.1 eye protection (CAN/CSA Z94.3),
- ANSI S12.6 (S3.19) hearing protection,
- NIOSH/OSHA/MSHA respiratory protection.


 **WARNING:** Some dust created by power sanding, sawing, grinding, drilling, and other construction activities contains chemicals known to the State of California to cause cancer, birth defects or other reproductive harm. Some examples of these chemicals are:


- lead from lead-based paints,
- crystalline silica from bricks and cement and other masonry products, and
- arsenic and chromium from chemically-treated lumber.

Your risk from these exposures varies, depending on how often you do this type of work. To reduce your exposure to these chemicals: work in a well-ventilated area, and work with approved safety equipment, such as those dust masks that are specially designed to filter out microscopic particles.


- **Avoid prolonged contact with dust from power sanding, sawing, grinding, drilling, and other construction activities. Wear protective clothing and wash exposed areas with soap and water.** Allowing

dust to get into your mouth, eyes, or lay on the skin may promote absorption of harmful chemicals.













 **WARNING:** Use of this tool can generate and/or disperse dust, which may cause serious and permanent respiratory or other injury. Always use NIOSH/OSHA approved respiratory protection appropriate for the dust exposure. Direct particles away from face and body.

 **WARNING:** Always wear proper personal hearing protection that conforms to ANSI S12.6 (S3.19) during use. Under some conditions and duration of use, noise from this product may contribute to hearing loss.

- **Wear protective clothing and wash exposed areas with soap and water.** Allowing dust to get into your mouth, eyes, or lie on the skin may promote absorption of harmful chemicals. Direct particles away from face and body.
- **Use the appropriate dust extractor vacuum to remove the vast majority of static and airborne dust.** Failure to remove static and airborne dust could contaminate the working environment or pose an increased health risk to the operator and those in close proximity.
- **Use clamps or other practical ways to secure and support the workpiece to a stable platform.** Holding the workpiece by hand or against your body is unstable and may lead to loss of control and injury.
- **Air vents often cover moving parts and should be avoided.** Loose clothes, jewelry or long hair can be caught in moving parts.

 **CAUTION:** When not in use, place tool on its side on a stable surface where it will not cause a tripping or falling hazard. Some tools with large battery packs will stand upright on the battery pack but may be easily knocked over.

The label on your tool may include the following symbols. The symbols and their definitions are as follows:

V	volts		or AC/DC....	alternating or direct current
Hz	hertz			
min	minutes		Class II Construction (double insulated)
 or DC	direct current	n ₀		no load speed
	Class I Construction (grounded)	n		rated speed
.../min	per minute	PSI		pounds per square inch
BPM	beats per minute		earthing terminal
IPM	impacts per minute		safety alert symbol
OPM	oscillations per minute		visible radiation—do not stare into the light
RPM	revolutions per minute		wear respiratory protection
sfpn	surface feet per minute		wear eye protection
SPM	strokes per minute		wear hearing protection
A	amperes		read all documentation
W	watts		do not expose to rain
Wh	watt hours			
Ah	amp hours			
~ or AC	alternating current			

BATTERIES AND CHARGERS

The battery pack is not fully charged out of the carton. Before using the battery pack and charger, read the safety instructions below and then follow charging procedures outlined. When ordering replacement battery packs, be sure to include the catalog number and voltage.

READ ALL INSTRUCTIONS

Important Safety Instructions for All

Battery Packs

⚠ WARNING: Read all safety warnings, instructions, and cautionary markings for the battery pack, charger and product. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

- **Do not charge or use the battery pack in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Inserting or removing the battery pack from the charger may ignite the dust or fumes.
- **NEVER force the battery pack into the charger. DO NOT modify the battery pack in any way to fit into a non-compatible charger as battery pack may rupture causing serious personal injury.** Consult the chart at the end of this manual for compatibility of batteries and chargers.
- **Charge the battery packs only in DeWALT chargers.**
- **DO NOT** splash or immerse in water or other liquids.
- **DO NOT** allow water or any liquid to enter battery pack.
- **Do not store or use the tool and battery pack in locations where the temperature may reach or exceed 104 °F (40 °C) (such as outside sheds or metal buildings in summer).** For best life, store battery packs in a cool, dry location.
NOTE: Do not store the battery packs in a tool with the trigger switch locked on. Never tape the trigger switch in the ON position.
- **Do not incinerate the battery pack even if it is severely damaged or is completely worn out.** The battery pack can explode in a fire. Toxic fumes and materials are created when lithium-ion battery packs are burned.
- **Do not expose a battery pack or appliance to fire or excessive temperature.** Exposure to fire or temperature above 265 °F (130 °C) may cause explosion.
- **Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions.** Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- **If battery contents come into contact with the skin, immediately wash area with mild soap and water.** If battery liquid gets into the eye, rinse water over the open eye for 15 minutes or until irritation ceases. If medical attention is needed, the battery electrolyte is composed of a mixture of liquid organic carbonates and lithium salts.
- **Contents of opened battery cells may cause respiratory irritation.** Provide fresh air. If symptoms persist, seek medical attention.

- **Battery liquid may be flammable if exposed to spark or flame.**
- **Never attempt to open the battery pack for any reason. If the battery pack case is cracked or damaged, do not insert into the charger.** Do not crush, drop or damage the battery pack. Do not use a battery pack or charger that has received a sharp blow, been dropped, run over or damaged in any way (e.g., pierced with a nail, hit with a hammer, stepped on). Damaged battery packs should be returned to the service center for recycling.

Storage Recommendations

The best storage place is one that is cool and dry, away from direct sunlight and excess heat or cold. Store the fully charged battery pack out of the charger.

Battery Pack Cleaning Instructions

Dirt and grease may be removed from the exterior of the battery pack using a cloth or soft non-metallic brush. Do not use water or any cleaning solutions.

Fuel Gauge Battery Packs (Fig. B)

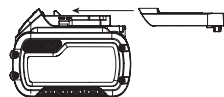
Some battery packs include a fuel gauge. When the fuel gauge button is pressed and held, the LED lights will indicate the approximate level of charge remaining. This does not indicate tool functionality and is subject to variation based on product components, temperature, and end-user application.

Transportation

⚠ WARNING: Fire hazard. Do not store, carry, or transport the battery pack so that metal objects can contact exposed battery terminals. For example, do not place the battery pack in aprons, pockets, tool boxes, product kit boxes, drawers, etc., with loose nails, screws, keys, coins, hand tools, etc. When transporting individual battery packs, make sure that the battery terminals are protected and well insulated from materials that could contact them and cause a short circuit. **NOTE:** Li-ion battery packs should not be put in checked baggage on airplanes and must be properly protected from short circuits if they are in carry-on baggage.

Shipping the DeWALT FLEXVOLT™ Battery Pack

The DeWALT FLEXVOLT™ battery pack has a battery cap that should be used when shipping the battery pack.



Attach the cap to the battery pack to ready it for shipping. This converts the battery pack to three separate 20V batteries. The three batteries have the Watt hour rating labeled "Shipping" on the battery pack. If shipping without the cap or in a tool, the pack is one battery at the Watt hour rating labeled "Use."

Example battery pack label:

USE: 120 Wh SHIPPING: 3 x 40 Wh

In this example, the battery pack is three batteries with 40 Watt hours each when using the cap. Otherwise, the battery pack is one battery with 120 Watt hours.

The RBRC® Seal

Please take your spent battery packs to an authorized DeWALT service center or to your local retailer for recycling. In some areas, it is illegal to place spent battery packs in the trash. You may also contact your local recycling center for information on where to drop off the spent battery pack. Do not place in curbside recycling. For more information visit www.call2recycle.org or call the toll-free number in the RBRC® Seal. RBRC® is a registered trademark of Call 2 Recycle, Inc.



Important Safety Instructions for All Battery Chargers

WARNING: Read all safety warnings, instructions, and cautionary markings for the battery pack, charger and product. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

- **DO NOT attempt to charge the battery pack with any chargers other than a DeWALT charger.** DeWALT chargers and battery packs are specifically designed to work together.
- **These chargers are not intended for any uses other than charging DeWALT rechargeable battery packs.** Charging other types of battery packs may cause them to overheat and burst, resulting in personal injury, property damage, fire, electric shock or electrocution.
- **Do not expose the charger to rain or snow.**
- **Do not allow water or any liquid to enter charger.**
- **Pull by the plug rather than the cord when disconnecting the charger.** This will reduce the risk of damage to the electric plug and cord.
- **Make sure that the cord is located so that it will not be stepped on, tripped over or otherwise subjected to damage or stress.**
- **Do not use an extension cord unless it is absolutely necessary.** Use of improper extension cord could result in risk of fire, electric shock or electrocution.
- **When operating a charger outdoors, always provide a dry location and use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- **An extension cord must have adequate wire size (AWG or American Wire Gauge) for safety.** The smaller the gauge number of the wire, the heavier the cord and thus the greater its capacity. An undersized cord will cause a drop in line voltage resulting in loss of power and overheating. The following table shows the correct size to use depending on total length of all extension cords plugged together, and nameplate ampere rating. If in doubt, use the next heavier gauge.

Minimum Gauge for Cord Sets					
Volts		Total Length of Cord in Feet (meters)			
120V		25 (7.6)	50 (15.2)	100 (30.5)	150 (45.7)
Ampere Rating		American Wire Gauge			
More Than	Not More Than				
0	6	18	16	16	14
6	10	18	16	14	12
10	12	16	16	14	12
12	16	14	12	Not Recommended	

- **Do not place any object on top of the charger or place the charger on a soft surface that might block the ventilation slots and result in excessive internal heat.** Place the charger in a position away from any heat source. The charger is ventilated through slots in the top and the bottom of the housing.
- **Do not operate the charger with a damaged cord or plug.** Have them replaced immediately.
- **Do not operate the charger if it has received a sharp blow, been dropped or otherwise damaged in any way.** Take it to an authorized service center.
- **Do not disassemble the charger; take it to an authorized service center when service or repair is required.** Incorrect reassembly may result in a risk of electric shock, electrocution or fire.
- **The charger is designed to operate on standard 120V household electrical power. Do not attempt to use it on any other voltage.** This does not apply to the vehicular charger.
- **Foreign materials of a conductive nature, such as, but not limited to, grinding dust, metal chips, steel wool, aluminum foil or any buildup of metallic particles should be kept away from the charger cavities and ventilation slots.**
- **Always unplug the charger from the power supply when there is no battery pack in the cavity.**

Charging a Battery (Fig. C)

NOTE: To ensure maximum performance and life of Li-Ion battery packs, charge the battery pack fully before first use.

NOTE: Refer to the label near indicator light(s) on charger for on/off and blink patterns. Older chargers may have additional information and/or may not have a yellow indicator light, being equipped with only a single red indicator light.

1. Plug the charger into an appropriate outlet before inserting battery pack.
2. Insert and fully seat battery pack. The left indicator light will continuously blink red to indicate that the charging process has started. For two-stage chargers, this is indicative of stage 1 charging during which the battery pack is charged to a majority of its capacity.
3. Charging is complete for a single-stage charger when the left indicator light remains continuously red and the right indicator light stays unlit. For a two-stage charger, the left indicator light remains continuously red and the right indicator light continuously blinks red to indicate stage 2 charging during which the battery pack is topped off to

its full capacity. Stage 2 charging is complete when both indicator lights remain continuously red. When charging is complete, the battery pack may be removed and used, or left in the charger.

The charger will not charge a faulty battery pack. The charger refusing to light could indicate a problem with the charger or a faulty battery pack. Discontinue use and take both to an authorized service center.

 **WARNING:** Only charge batteries in air temperature over 40° F (4.5° C) and below 104° F (40° C).

Hot/Cold Pack Delay

When the charger detects a battery pack that is too hot or too cold, it automatically starts a Hot/Cold Pack Delay, suspending charging until the battery pack has reached an appropriate temperature. The charger then automatically switches to the pack charging mode. This feature ensures maximum battery pack life.

A cold battery pack may charge at a slower rate than a warm battery pack.

The hot/cold pack delay will be indicated by the red light(s) continuing to blink but with the yellow light continuously ON. Once the battery pack has reached an appropriate temperature, the yellow light will turn OFF and the charger will resume the charging procedure.

DCB118 and DCB1112 Chargers

The DCB118 and DCB1112 chargers are equipped with an internal fan designed to cool the battery pack. The fan will turn on automatically when the battery pack needs to be cooled.

Never operate the charger if the fan does not operate properly or if ventilation slots are blocked. Do not permit foreign objects to enter the interior of the charger.

Electronic Protection System


Li-ion tools are designed with an Electronic Protection System that will protect the battery pack against overloading, overheating or deep discharge. The tool will automatically turn off and the battery pack will need to be recharged.

Important Charging Notes

1. Longest life and best performance can be obtained if the battery pack is charged when the air temperature is between 65° F – 75° F (18° C – 24° C). DO NOT charge when the battery pack is below 40° F (4.5° C), or above 104° F (40° C). This is important and will prevent serious damage to the battery pack.
2. The charger and battery pack may become warm to the touch while charging. This is a normal condition, and does not indicate a problem. To facilitate the cooling of the battery pack after use, avoid placing the charger or battery pack in a warm environment such as in a metal shed or an uninsulated trailer.
3. If the battery pack does not charge properly:
 - a. Check operation of receptacle by plugging in a lamp or other appliance;

- b. Check to see if receptacle is connected to a light switch which turns power off when you turn out the lights;
 - c. If charging problems persist, take the tool, battery pack and charger to your local service center.
4. You may charge a partially used pack whenever you desire with no adverse effect on the battery pack.

Charger Cleaning Instructions

 **WARNING:** Shock hazard. Disconnect the charger from the AC outlet before cleaning. Dirt and grease may be removed from the exterior of the charger using a cloth or soft non-metallic brush. Do not use water or any cleaning solutions.

Wall Mounting

Some DeWALT chargers are designed to be wall mountable or to sit upright on a table or work surface. If wall mounting, locate the charger within reach of an electrical outlet, and away from a corner or other obstructions which may impede air flow. Use the back of the charger as a template for the location of the mounting screws on the wall. Mount the charger securely using drywall screws (purchased separately) at least 1" (25.4 mm) long, with a screw head diameter of 0.28–0.35" (7–9 mm), screwed into wood to an optimal depth leaving approximately 7/32" (5.5 mm) of the screw exposed. Align the slots on the back of the charger with the exposed screws and fully engage them in the slots.

SAVE THESE INSTRUCTIONS FOR FUTURE USE


Soft Start Feature

The soft start feature allows the impact rate to build up more slowly, thus preventing the chisel or point from "bouncing" around on the masonry when starting up.


Active Vibration Control

The active vibration control neutralizes rebound vibration from the hammer mechanism. Lowering hand and arm vibration, it allows more comfortable use for longer periods of time and extends the life of the unit.

ASSEMBLY AND ADJUSTMENTS

 **WARNING:** To reduce the risk of serious personal injury, turn unit off and remove the battery pack before making any adjustments or removing/installing attachments or accessories. An accidental start-up can cause injury.

Bail/Loop Style Auxiliary Handle (Fig. D)


 **WARNING:** To reduce the risk of personal injury, ALWAYS operate the tool with the bail/loop style auxiliary handle properly installed and securely tightened. Failure to do so may result in the bail/loop style auxiliary handle slipping during tool operation and subsequent loss of control. Hold tool with both hands to maximize control.


The bail/loop style auxiliary handle **5** clamps to the front of the gear case and may be rotated 360° to permit right- or left-hand use.

Mounting the Bail/Loop Style Auxiliary Handle (Fig. D)

1. Widen the ring opening **13** of the bail/loop style auxiliary handle **5** by rotating the screw for handle mounting **6** counterclockwise.
2. Slide the assembly onto the nose of the tool through the ring opening **13** and onto the chisel position index collar **3**, past the chisel holder and sleeve.
3. Rotate the bail/loop style auxiliary handle to the desired position.
4. Lock the bail/loop style auxiliary handle in place by securely tightening the screw for handle mounting **6**, rotating it clockwise so that the assembly will not rotate.

Chisels and Chisel Holder

- 

WARNING: Burn hazard. **ALWAYS** wear gloves when changing chisels. Accessible metal parts on the tool and chisels may get extremely hot during operation. Small bits of broken material may damage bare hands.
- 

WARNING: Do not attempt to tighten or loosen drill chisels (or any other accessory) by gripping the front part of the chuck and turning the tool on. Damage to the chuck and personal injury may occur.

The demolition hammer can be fitted with various chisels depending on the desired application. **Use sharp chisels only.**

Inserting and Removing SDS Max® Chisels (Fig. E)

NOTE: Accessories and attachments used must be lubricated around the SDS Max® fitment before installation.

1. Insert chisel in the tool holder/sleeve **4** and apply downward pressure while rotating to secure the chisel into place. The chisel shank must be clean.
2. Ensure the chisel is properly engaged.
NOTE: The chisel needs to move several centimeters in and out of the tool holder/sleeve **4** when properly engaged.
3. To remove the chisel pull back the tool holder/sleeve **4** and pull the chisel out.

Indexing the Chisel Position (Fig. F)

The chisel can be indexed and locked into 12 different positions.

1. Insert the chisel as described above.
2. Rotate the chisel position index collar **3** in the direction of the arrow until the chisel is in the desired position.

NOTE: After finding the desired position, slightly maneuver the chisel back and forth to ensure the chisel is properly engaged.

Power Reduction Slider (Fig. A)

Move the power reduction slider **11** to the desired level. The required setting is a matter of experience, for example:

- When chiseling soft, brittle materials or when minimum break-out is required, move the power reduction slider down (low). The white low speed LED **10** will illuminate.
- When breaking harder materials, move the power reduction slider up (full power). The white LED will be covered.

Wireless Tool Control™ (Fig. A)



 **CAUTION:** Read all safety warnings, instructions and specifications of the appliance which is paired with the tool.

Your tool is equipped with a Wireless Tool Control™ transmitter which allows your tool to be wirelessly paired with another Wireless Tool Control™ device, such as a DeWALT dust extractor.

To pair your tool using Wireless Tool Control™, depress the trigger switch **1** and the Wireless Tool Control™ pairing button on the separate device. An LED on the separate device will let you know when your tool has been successfully paired.

Service Indicator LED (Fig. A)


Your DCH911 has one LED, indicating a service indicator. Refer to the table for more information on LED functionality.

LED Function	Description
 Yellow (permanently on)	Service required The yellow service indicator LED 12 lights up to indicate the tool needs servicing within the next 10 hours of use (new lubrication and hammer mechanism sealing).
 Yellow (flashing)	Service exceeded With the service indicator lit, after a further 10 hours of use the service indicator flashes to indicate the tool has exceeded the required service interval.

DeWALT Tool Tag Ready (Fig. I)

Optional Accessory

Your hammer comes with Tool Tag mounting holes **7** and fasteners **14** or installing a DeWALT Tool Tag. You will need a T15 bit tip to install the tag.

 **WARNING:** Use only original fasteners. Longer screws increase the risk of electrical shock or damage to the tool.


The DeWALT Tool Tag is designed for tracking and locating professional power tools, equipment, and machines using the DeWALT Tool Connect™ app. For proper installation of the DeWALT Tool Tag refer to the DeWALT Tool Tag manual.


Dust Extraction System (Fig. J)


The use of a dust extraction system (DWH053 not included) is recommended to reduce potentially harmful airborne dust and to prolong tool and accessory life.


Consult your dealer for further information on suitable dust extraction systems.

OPERATION


 **WARNING:** To reduce the risk of serious personal injury, turn unit off and remove the battery pack before making any adjustments or removing/installing attachments or accessories. An accidental start-up can cause injury.

 **WARNING:** Always observe the safety instructions and applicable regulations.



 **WARNING:** Be aware of the location of pipework and wiring.

 **WARNING:** Apply a pressure of approx. 44–66 lbs. (20–30 kg) to the tool. Excessive force does not speed up chiseling but decreases tool performance and may shorten tool life.

Installing and Removing the Battery Pack (Fig. H)


 **WARNING:** Ensure the tool/appliance is in the off position before inserting the battery pack.

NOTE: For best results, make sure your battery pack is fully charged.

1. To install the battery pack  into the tool handle, align the battery pack with the rails inside the tool's handle and slide it into the handle until the battery pack is firmly seated in the tool and ensure that it does not disengage.
2. To remove the battery pack from the tool, press the battery pack release button  and firmly pull the battery pack out of the tool handle. Insert it into the charger as described in the charger section of this manual.



Proper Hand Position (Fig. G1, G2)

 **WARNING:** To reduce the risk of serious personal injury, ALWAYS use proper hand position as shown.


 **WARNING:** To reduce the risk of serious personal injury, ALWAYS hold securely in anticipation of a sudden reaction.

IMPORTANT: The tool must be held with two hands at all times when in use.


Horizontal Applications (Fig. G1)

Proper hand position requires one hand on the bail/loop style auxiliary handle  with the other hand on the main handle .


Vertical Applications (Fig. G2)

Proper hand position requires both hands on the main handle .


Demolition, Chipping and Channeling (Fig. A)

 **WARNING:** Ensure that the cutting edge does not show discoloration caused by too much pressure. This may impair the hardness of the accessory.

Various types of chisels are available as an option.


1. Select the appropriate chisel. Clean and grease its shank.
2. Insert the chisel and check whether it is properly locked.
3. Set the desired impact energy level.
4. Fit and adjust the bail/loop style auxiliary handle  and make sure it is firmly tightened.
5. Hold the tool with both the main handle and the bail/loop style auxiliary handle and switch on. The tool now runs in continuous operation.
6. Always switch off the tool when work is finished and before unplugging.


MAINTENANCE

 **WARNING:** To reduce the risk of serious personal injury, turn unit off and remove the battery pack before making any adjustments or removing/installing attachments or accessories. An accidental start-up can cause injury.


Your DEWALT power tool has been designed to operate over a long period of time with a minimum of maintenance. Continuous satisfactory operation depends upon proper tool care and regular cleaning.

Cleaning

 **WARNING:** Blow dirt and dust out of all air vents with clean, dry air at least once a week. To minimize the risk of eye injury, always wear ANSI Z87.1 approved eye protection when performing this procedure.

 **WARNING:** Never use solvents or other harsh chemicals for cleaning the non-metallic parts of the tool. These chemicals may weaken the plastic materials used in these parts. Use a cloth dampened only with water and mild soap. Never let any liquid get inside the tool; never immerse any part of the tool into a liquid.

Accessories

 **WARNING:** Since accessories, other than those offered by DEWALT, have not been tested with this product, use of such accessories with this product could be hazardous. To reduce the risk of injury, only DEWALT recommended accessories should be used with this product.

Recommended accessories for use with your product are available at extra cost from your local dealer or authorized service center. If you need assistance in locating any accessory, please contact DEWALT. Call 1-800-4-DEWALT (1-800-433-9258) or visit our website: www.dewalt.com.

Repairs

The charger and batteries are not serviceable. There are no serviceable parts inside the charger or battery pack.



WARNING: To assure product SAFETY and RELIABILITY, repairs, maintenance and adjustment (including brush inspection and replacement, when applicable) should be performed by a factory service center or an authorized service center. Always use identical replacement parts.

Register Online

Thank you for your purchase. Register your product now for:

- **WARRANTY SERVICE:** Registering your product will help you obtain more efficient warranty service in case there is a problem with your product.
- **CONFIRMATION OF OWNERSHIP:** In case of an insurance loss, such as fire, flood or theft, your registration of ownership will serve as your proof of purchase.
- **FOR YOUR SAFETY:** Registering your product will allow us to contact you in the unlikely event a safety notification is required under the Federal Consumer Safety Act.
- Register online at **www.dewalt.com**.

Three-Year Limited Warranty

For warranty terms, go to **<https://www.dewalt.com/support/warranty>**.

To request a written copy of the warranty terms, contact: Customer Service at DeWALT Industrial Tool Co., 701 East Joppa Road, Towson, MD 21286 or call **1-800-4-DeWALT (1-800-433-9258)**.

LATIN AMERICA: This warranty does not apply to products sold in Latin America. For products sold in Latin America, see country-specific warranty information contained in the packaging, call the local company or see website for warranty information.

FREE WARNING LABEL REPLACEMENT: If your warning labels become illegible or are missing, call **1-800-4-DeWALT (1-800-433-9258)** for a free replacement.

Compatible battery packs and chargers / Blocs-piles et chargeurs compatibles / Baterías y cargadores compatibles

20V Max* Li-Ion	Battery Packs	DCB201, DCB203, DCB203G, DCB204, DCB204BT**, DCB205, DCB205G, DCB205BT**, DCB206, DCB208, DCB210, DCB230, DCB240, DCBP034, DCBP520
	Blocs-piles	
	Baterías	
	Chargers	
	Chargeurs	DCB094, DCB102, DCB103, DCB104, DCB107, DCB112, DCB113, DCB115, DCB118, DCB132, DCB1102, DCB1104, DCB1106, DCB1112
	Cargadores	

60V Max* Li-Ion	Battery Packs	
	Blocs-piles	DCB606, DCB609, DCB609G, DCB612, DCB615
	Baterías	
	Chargers	
	Chargeurs	DCB094, DCB102, DCB103, DCB104, DCB107, DCB112, DCB113, DCB115, DCB118, DCB132, DCB1102, DCB1104, DCB1106, DCB1112
	Cargadores	

* Maximum initial battery voltage (measured without a workload) is 20, 60 or 120 volts. Nominal voltage is 18, 54 or 108. (120V Max* is based on using 2 DeWALT 60V Max* lithium-ion batteries combined.)

* La tension initiale maximum du bloc-piles (mesurée à vide) est de 20, 60 ou 120 volts. La tension nominale est de 18, 54 ou 108. (120V max* se base sur l'utilisation combinée de 2 blocs-piles au lithium ion DeWALT de 60V max*.)

* El máximo voltaje inicial de la batería (medido sin carga de trabajo) es 20 o 60 o 120 voltios. El voltaje nominal es de 18, 54 o 108V. (120V Máx* se basan en el uso de 2 baterías de iones de litio DeWALT de 60V Máx* combinadas.)

**BT - Bluetooth®

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WARNING: Use of any other battery packs may create a risk of injury and fire.



AVERTISSEMENT : utiliser d'autres blocs-piles peut créer un risque de blessure ou d'incendie.



ADVERTENCIA: El uso de cualquier otro paquete de batería puede crear un riesgo de lesiones e incendio.

NOTE: DO NOT charge when the battery pack is below 40° F (4.5° C) or above 104° F (40° C). Do not store or use the tool and battery pack in locations where the temperature may reach or exceed 104° F (40° C).

REMARQUE : NE PAS charger lorsque le bloc-piles est en dessous de 4,5° C (40° F) ou au-dessus de 40° C (104° F). Ne pas entreposer ou utiliser l'outil et le bloc-piles dans des endroits où la température peut atteindre ou excéder 40° C (104° F).

NOTA: NO cargue cuando el paquete de batería esté debajo de 4,5° C (40° F), o arriba de 40° C (104° F). No almacene ni use la herramienta y el paquete de baterías en lugares donde la temperatura pueda alcanzar o exceder los 40° C (104° F).

DeWALT Industrial Tool Co., 701 East Joppa Road, Towson, MD 21286
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The following are trademarks for one or more DeWALT power tools: the yellow and black color scheme, the "D" shaped air intake grill, the array of pyramids on the handgrip, the kit box configuration, and the array of lozenge-shaped humps on the surface of the tool.