## CONDITIONS FOR HIRE AND SALE OF GOODS TO CONSUMERS AND BUSINESSES

INTERPRETATION
In these conditions the following words have the following meanings:

"Consumer" an individual acting for purposes which are wholly or mainly outside that individual's trade, business craft or profession;
"Contract" means a contract which incorporates these conditions and made between the Customer and the Supplier for the hire or s

"Clustomer" means a volunteer infirm, company or other organisation hiring Hire Goods or purchasing Sale Goods;
"Customer" means any advance payment required by the Supplier in relation to the Hire Goods which is to be held as security by the Supplier,
"Force Majeure" means any event outside a party's reasonable control including but not limited to acts of God, war, flood, fire, labour
disputes, strikes, sub-contractors, lock-outs, riots, civil commotion, malicious damage, explosion, terrorism, governmental actions and
any other similar events;
"Goods" means any machine, article, tool, and/or device together with any accessories specified in a Contract which are hirred or sold to
the Customer".

the Customer;

"Hire Goods" means any Goods which are hired to the Customer;

"Hire Perford" means the period commencing when the Customer holds the Hire Goods on hire (including Saturdays Sundays and Bank Holidays) and ending upon the happening of any of the following events:

(i) the physical return of the Hire Goods by the Customer into the Supplier's possession; or

(ii) the physical repossession or collection of Hire Goods by the Supplier;

"Lability" means liability for any and all damages, claims, proceedings, actions, awards, expenses, costs and any other losses and/or liabilities:

- liabilities;

  "Rental" means the Supplier's charging rate for the hire of the Hire Goods which is current from time to time during the Hire Period;

  "Sale Goods" means any Goods which are sold to the Customer;

  "Supplier" means Smiths Equipment Hire Ltd, Head Offlice, de Havilland House, 15 & 16 The Pavilions, Avroe Crescent, Blackpool,

  FY4 ZDP. Company registration number 992884 and will include its employees, servants, agents and/or duly authorised representatives;

  "Services" means the services and/or work (if any) to be performed by the Supplier for the Customer in conjunction with the hire or sale of Goods including any delivery and/or collection service in respect of the Goods.

  BASIS OF CONTRACT

- of Goods including any delivery and/or collection service in respect of the Goods.

  BASIS OF CONTRACT

  Goods are hired or sold subject to them being available for hire or sale to the Customer at the time required by the Customer. The Supplier solds are hired or sold subject to them being available for hire or sale to the Customer as a result of the Goods being unavailable for hire or sale where the Goods are unavailable due to circumstances beyond the Supplier's control.

  Where hire of the Hire Goods is to a Customer who is an individual, unincorporated entity or a two (2) or three (3) partner business, and the hire would be covered by the Consumer Credit Act 1974, the duration of the Hire Period shall not exceed 3 months, after which time the Contract shall be deemed to have automatically terminated. Accordingly the hire of any Hire Goods is not evered by the Consumer Credit Act 1974. In such circumstances, the Customer shall return the Hire Goods to the Supplier on the final day of the 3 month Hire Period. If the Customer fails to do this then it shall be liable for any financial loss which this causes the Supplier.

  Nothing in this Contract shall exclude or limit any statutory rights of the Customer which may not be excluded or limited due to the Customer acting as a Consumer. Where the Customer is acting as a Consumer any provision which is marked with an asterisk (\*) may, subject to determination by the Courts or any applicable legislation, have no force or effect the Contract shall exclude or in part or shall have no force or effect the Contract shall exclude such provisions but this shall not effect the enforceability who or in a shall have no force or effect and if any provision is under the applicable law of the Contract challed be deemed not to indee such provisions but this shall not effect the enforceability of the remainder of the Contract. For further information about your statutory rights contact your local authority Trading Standards Department or Citizens Advice Bureau or if based in the Repub

- FAULTY GOODS AND/OR SERVICES

  Where the Customer deals as a Consumer, the Supplier is under a legal duty to supply Goods that are in conformity with the contract between the parties. In such circumstances, the Customer has legal rights in relation to Goods that are faulty or not as described and in relation to Services that are not carried out with reasonable skill and care, or if the materials used to carry out the Services are faulty or
- not as described.

  Advice about Customers' legal rights where they deal as a Consumer is available from their local Citizens' Advice Bureau or Trading Standards office. Nothing in these conditions will affect these legal rights.

  PAYMENT

- PATMENT
  The amount of any Deposit, Rental, monies for Sale Goods and/or charges for any Services shall be as quoted to the Customer or otherwise as shown in the Supplier's current price list from time to time. Where a Deposit is required for the Hire Goods it must be paid in advance of the Customer hiring the Hire Goods. The Supplier may also require an initial payment on account of the Rental in advance of the Customer hiring the Hire Goods. The Supplier may also require an initial payment on account of the Rental in advance of the Customer highly the Hire Goods.
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- of the Customer hiring the Hire Goods. The Supplier may also require an initial payment on account of the Hentai in advance of the Customer hiring the Hire Goods. The Supplier may also require an initial payment on account of the Hentai in advance of the Customer shall pay the Deposit, Rental, charges for any Services, monies for any Sale Goods and/or any other sums payable under the Contract to the Supplier at the time and in the manner agreed. The Supplier's prices are, unless otherwise stated, exclusive of any applicable VAT for which the Customer shall additionally be liable.

  Payment by the Customer on time under the Contract is an essential condition of the Contract. Payment shall not be deemed to be made until the Supplier has received either cash or cleared funds in respect of the full amount outstanding.

  "If the Customer fails to make any payment in full on the due date the Supplier may charge the Customer interest (both before and after judgment/decree) on the amount unpaid at the rate implied by law under the Late Payment of Commercial Debts (Interest) Act 1998 (where applicable) or at the rate of 4% above the base rate from time to time of the Supplier shak whichever is higher.

  "The Customer shall pay all sums due to the Supplier under this Contract without any set-off, deduction, counterclaim and/or any other withholding of monies.

  The Supplier may set a reasonable credit limit for the Customer. The Supplier reserves the right to terminate or suspend the Contract for hire of the Hire Goods and/or the provision of Services if allowing it to continue would result in the Customer exceeding its credit limit or the credit limit is already exceeded.
- 4.5
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- nure or the Hire Goods and/or the provision of Services if allowing it to continue would result in the Customer exceeding its credit limit or the credit limit is already exceeded.

  The Supplier reserves the right to store the Customer's credit card details on its password protected customer account system and further reserves the right to use such details against future Rentals made by the Customer.

  RISK, OWNERSHIP AND INSURANCE.

  Risk in the Goods will pass immediately to the Customer when they leave the physical possession or control of the Supplier.

  Risk in the Hire Goods will not pass back to the Supplier from the Customer until the Hire Goods are back in the physical possession of the Supplier. This shall apply even if the Supplier has agreed to cease charging the Rental.

  Ownership of the Hire Goods remains at all times with the Supplier. The Customer has no right, title or interest in the Hire Goods except that they are hired to the Customer. Ownership of any Sale Goods remains with the Supplier until all monies payable to the Supplier by the Customer for the Sale Goods have been paid in full.

  Until ownership in the Sale Goods passes to the Customer, the Customer shall:5.4.1 hold the Sale Goods on a fiduciarly abesis as the Supplier's ballete;

  maintain the Sale Goods in satisfactory condition; and seep the Sale Goods in sured against all risks for their full price from the time they leave the physical possession or control of the Supplier.
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  The Customer must not deal with the ownership or any interest in the Hire Goods. This includes but is not limited to selling, assigning,

- Supplier.

  The Customer must not deal with the ownership or any interest in the Hire Goods. This includes but is not limited to selling, assigning, mortgaging, pledging, charging, securing, hiring, withholding, everting any right to withhold, disposing of and/or lending. However the Customer may re-hire the Hire Goods to a time foods to a time foods to a time foods to a time food to the pental. Alternatively the Europhier may provide reasonably priced insurance in respect of the Hire Goods at an additional cost to the Rental. Alternatively the Supplier may provide reasonably priced insurance in respect of the Hire Goods or such reasonable risks as the Supplier may specify and any proceeds of any such insurance shall be paid to the Supplier on demand. The Customer must not compromise any claim in respect of the Hire Goods and/or any associated insurance without the Supplier's written consent.

  \*\*DELIVERY.\*\* COLLECTION AND SERVICES\*\*
  It is the responsibility of the Customer to collect the Goods from the Supplier, and, in the case of Hire Goods, return them to the Supplier at the end of the Hire Period. If the Supplier agrees to deliver Goods to and/or collect the Hire Goods from the Customer the Hire Goods from the Customer than the standard delivery cost and such delivery and/or collection will form part of the Services.

  If the Supplier agrees to collect the Hire Goods from the Customer at the end of the Hire Period. The Customer shall remain responsible and liable for any loss, damage or their to the Hire Goods until the Hire Goods are collected by the Supplier rails to collect the Hire Goods within 5 working days of the Customer notifying the Supplier that the Hire Goods are ready for collection whereupon the Supplier and the liable for any loss, damage or thefit to the Hire Goods until the Hire Goods are ready for collection whereupon the Supplier shall be liable for any loss, damage or thefit to the Hire Goods until the Hire Goods are ready for collection whereupon the Supplier shall be soldly responsible f
- 6.5 In any do heres are delayed, pospheric diatrol and calcined use to that obstanter raining to compry want to disagnors are obstanter with the bight to pay additional standard charges from time to time for such delay, postponement and/or cancellation except where the Customer is acting as a Consumer and the delay is due to a Force Majeure event.

  CARE OF HIRE 6000S
- - CARE OF HIRE GOODS
    The Gustomer shall: | labels from and/or interfere with the Hire Goods, their working mechanisms or any other parts of them and shall take reasonable care of the Hire Goods and only use them for their proper purpose in a safe and correct manner in accordance with any operating and/or safety instructions provided or supplied to the Customer.

    7.1.2 notify the Supplier inmediately after any breakdown, loss and/or damage to the Hire Goods: risks:
    1.1.3 take adequate and proper measures to protect the Hire Goods from theft, damage and/or other risks:
    1.1.4 notify the Supplier of any change of its address and upon the Supplier's request provide details of the location of the Hire Goods: notify the Supplier of any change of its address and upon reasonable notice to inspect the Hire Goods including procuring access to any property where the Hire Goods are situated;
    1.1.5 keep the Hire Goods at all times in its possession and control and not to remove the Hire Goods from the country where the Customer is located and/or the country where the Supplier is located without the prior written consent of the Supplier;
    1.1.5 be responsible for the conduct and cost of any testing, examinations and/or checks in relation to the Hire Goods required by any legislation, best practice and/or operating instructions except to the extent that the Supplier has agreed to provide them as part of any Services;

  - 7.1.2 7.1.3 7.1.4 7.1.5
- 7.2
- BREARDOWN Allowance may be made in relation to the Rental to the Customer for any non-use of the Hire Goods due to breakdown caused by the

- Allowance may be made in relation to the Rental to the Customer for any non-use of the Hire Goods due to breakdown caused by the development of an inherent fault and/or fair wear and tear on condition that the Customer informs the Supplier as an a practicable of the breakdown and the Supplier is unable to repair or replace the Hire Goods within a reasonable time.

  The Customer shall be responsible for all expenses, loss (including loss of Rental) and/or damage suffered by the Supplier arising from any breakdown of the Hire Goods due to the Customer's negligence, misdirection and/or misuse of the Hire Goods. The Supplier will at its own cost carry out all routine maintenance and repairs to the Hire Goods during the Hire Period and all repairs which are required due to fair wear and tear and/or an inherent fault in the Hire Goods. The Customer will be responsible for the cost of all repairs necessary to Hire Goods during the Hire Period which arise otherwise than as a result of fair wear and tear, an inherent fault and/or the negligence of the Supplier while carrying out routine maintenance and/or repairs.

  The Customer must not repair or attempt to repair or the HIRE GOODS.

  The HIRE GOODS 8.4
- if the Hire Goods are returned in damaged, unclean and/or defective state except where due to fair wear and tear and/or an inherent fault in the Hire Goods, the Customer shall be liable to pay the Supplier for the cost of any repair and/or cleaning required to return the Hire

- Goods to a condition fit for re-hire and to pay the Rental, in accordance with the provisions of clause 8.3, until such repairs and/or cleaning
- have been completed.

  In respect of any Hire Goods which are lost, stolen or damaged beyond economic repair during the Hire Period the Customer will:

  9.2.1 pay to the Supplier the new replacement cost for any Hire Goods less than twelve (12) months old from first registration; and/or
  9.2.2 reimburse the Supplier for any loss or costs suffered or incurred by the Supplier for any Hire Goods more than twelve (12) months
  old from first registration, less the amount paid to the Supplier under any policy of insurance and/or Deposits in respect of the Hire Goods.
- The Customer shall remain liable to pay the Rental for the Hire Goods up to and including the date it notifies the Supplier that the Hire
- 9.3 The Customer shall remain liable to pay the Rental for the Hire Goods up to and including the date it notifies the Supplier that the Hire Goods have been lost, stolen and/or damaged beyond economic repair.

  9.4 In addition to the obligation in clause 9.3 to pay the Rental, from the date the Customer notifies the Supplier that the Hire Goods have been lost, stolen and/or damaged beyond economic repair until the date the Customer makes a payment to the Supplier for the replacement of the Hire Goods in accordance with clause 9.2 ("Lost Rental Period"), the Customer shall pay, as a genuine pre-estimate of lost rental profit, a sum as liquidated damages being equal to two thirds of the Rental that would have applied for such Hire Goods during the Lost Rental Period. The Supplier shall use its reasonable commercial endeavours to purchase replacements for such Hire Goods as quickly as possible once it has received payment from the Customer under clause 9.2 above.

  10. STATUTORY CANCELLATION RIGHT FOR CONSUMERS

  10.1 The provisions of this clause 10 only apply to Customers who are a Consumer for the purpose of any hire or purchase from the Supplier.

  10.2 Subject to clauses 10.4 and 10.5, in the case of all Contracts for Sale Goods and those Contracts for Hire Goods where the Hire Period does not have a fixed duration, the Customer shall, in accordance with its rights under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, have the right to cancel the Contract without incurring any charge or Liability within 14 days of the day following the date on which the Goods come into the physical possession of the Customer.

  10.3.1 within 14 days of receipt of the Goods which have been returned by the Customer; or 10.3.2 (if earlier) within 14 days after the day the Customer for the Supplier is informed of the Customer deals as a Consumer and requests in writing that the Supplier begins provision of the Services within the cancellation period set out in clause 10.1, then the Customer

- If the Hire Period has a fixed duration, then subject to the provisions of clause 12 neither the Customer nor the Supplier shall be entitled to terminate the Contract before the expiry of that fixed period unless agreed with the other party.
   If the Hire Period does not have a fixed duration either of the Customer or the Supplier is entitled to terminate the Contract upon giving to
- the other party any agreed period of notice.

  11.3 If no period of notice has been agreed or specified the Customer may terminate the Hire Period by the physical return of the Hire Goods to
- the Supplier.

  If no period of notice has been agreed or specified either party shall be entitled to terminate the hire of the Hire Goods by giving not less
- than 14 days' notice to the other.

  11.5 The rights set out in this clause 11 are in addition to any rights the Customer may have under clause 10 (and any other legal rights).
- 12 12.1 DEFAULT
  - If the Customer:

  - 12.1.1 fails to make any payment to the Supplier when due without just cause;
     12.1.2 breaches the terms of the Contract and, where the breach is capable of remedy, has not remedied the breach within 14 days of
  - receiving notice requiring the breach to be remedied; persistently breaches the terms of the Contract;

  - receiving notice requiring the dreach to be retinative, provides incomplete, materially inaccurate or misleading facts and/or information in connection with the Contract; provides incomplete, materially inaccurate or misleading facts and/or information in connection with the Contract; pledges, charges or creates any form of security over any Hire Goods or proposes to compound with its creditors, creates a trust deed for its creditors, applies for an interim moratorium in respect of claims and/or proceedings, any distress/diligence, execution or other legal process is levied on any property of the Customer, has a bankruptcy petition/petition for sequestration presented against it or the Customer takes or suffers any similar action in any jurisdiction; being a company, ceases or threatens to cease to carry on business, enters into voluntary or compulsory liquidation, has a receiver, administrator or administrative receiver or in the Republic of Ireland an examiner appointed over all or any of its assets, any attachment order/arrestment is made against the Customer, any distress/diligence, execution or other legal process is levied on any property of the Customer or the Customer takes or suffers any similar action in any jurisdiction; appears to the Supplier (acting reasonably) due to the Customer's credit rating to be financially incapable of meeting its obligations under the Contract; and/or appears to the Supplier (acting reasonably) to be about to suffer any of the above events; then the Supplier (acting reasonably) to be about to suffer any of the above events; then the Supplier shall have the right, without prejudice to any other remedies, to exercise any or all of the rights set out in clause 12.2 below.

- then the Supplier shall have the right, without prejudice to any other remedies, to exercise any or all of the rights set out in clause 12.2 below.

  12.2 If any of the events set out in clause 12.1 above occurs in relation to the Customer then:
  12.2.1 except where the Customer is acting as a Consumer the Supplier may
  enter, without prior notice, any premises of the Customer (or premises of third parties with their consent) where Goods owned
  by the Supplier may be and repossess any Goods;
  12.2.2 the Supplier may withhold the performance of any Services and cease any Services in progress under this and/or any other
  Contract with the Customer;
  12.2.3 the Supplier may immediately cancel, terminate and/or suspend without Liability to the Customer the Contract and/or any other
  contract with the Customer; and/or
  12.2.4 "all monies owed by the Customer to the Supplier shall immediately become due and payable.
  12.3 Any repossession of the Goods shall not affect the Supplier's right to recover from the Customer any monies due under the Contract and/or
  any damages in respect of any breach which occurred prior to repossession of the Goods.
  12.4.1 return the Goods to the Supplier or, as requested by the Supplier, make the Goods available for collection by the Supplier or its
  authorised representatives (the Customer granting or procuring for the Supplier or as requested by the Supplier or any Sale Goods and/or any other sums payable
  under the Contract including, but not limited to, the cost of returning the Goods.

  13 LIMITATIONS OF LIABILITY

  LIMITATIONS OF LIABILITY

- 13 LIMITATIONS OF LIABILITY
  13.1 \*All warranties, representations, terms, conditions and duties implied by law relating to fitness, quality and/or adequacy are excluded to the fullest extent permitted by law.
  13.2 \*If the Supplier is found to be liable in respect of any loss or damage to the Customer's property the extent of the Supplier's Liability will be limited to the retail cost of replacement of the damaged property.
  13.3 Any defective Goods must be returned to the Supplier for inspection if requested by the Supplier before the Supplier will have any Liability
- for defective Goods. ion detective Goods. \*The Supplier shall have no Liability to the Customer if, without just cause, any monies due in respect of the Goods and/or the Services
- have not been paid in full by the due date for payment.

  The Supplier shall have no Lability for additional damage, loss, liability, claims, costs or expenses caused or contributed to by the Customer's continued use of defective Goods and/or Services after a defect has become apparent or suspected or should reasonably
- have become apparent to the Customer.

  13.6 The Customer shall give the Supplier a reasonable opportunity to remedy any matter for which the Supplier is liable before the Customer. incurs any costs and/or expenses in remedying the matter itself. If the Customer does not do so the Supplier shall have no Liability to the Customer
- Customer.
  \*The Supplier shall have no Liability to the Customer to the extent that the Customer is covered by any policy of insurance arranged as a result of the Contract and the Customer shall ensure that the Customer's insurers waive any and all rights of subrogation they may have
- against the Supplier.
  The Supplier shall have no Liability to the Customer for any of the following losses (whether direct or indirect):-
- result of the Contract and the Customer shall ensure that the Customer's insurers wave any and all rights of subrogation they may have against the Supplier.

  13.8.1 "consequential losses (including loss of profits and/or damage to goodwill);

  13.8.2 economic and/or other similar losses;

  13.8.3 special damages and indirect losses; and/or

  13.8.4 business interruption, loss of business, contracts and/or opportunity.

  13.8.9 "The Supplier's total Liability to the Customer under and/or arising in relation to any Contract shall not exceed 5 times the amount of the Rental or monies payable for Sale Goods, in addition to charges for Services (if any) under that Contract or the sum of £1,000 (or Euro equivalent) whichever is the higher. To the extent that any Liability of the Supplier to the Customer would be met by any insurance of the Supplier them the Liability of the Supplier shall be extended to the extent that such Liability is met by such insurance.

  13.10 Each of the limitations and/or exclusions in this Contract shall be deemed to be repeated and apply as a separate provision for each of13.10.1 Liability for breach of schattory and/or common law duty;

  except clause 13.9 above which shall apply once only in respect of all the said types of Liability.

  13.11 Nothing in this Contract shall exclude or limit the Liability of the Supplier for fraud, death or personal injury due to the Supplier's negligence, nor exclude or limit any other type of Liability which it is not permitted to exclude or limit as a matter of law.

  14.1 Upon termination of the Contract the provisions of clauses 4.2, 4.4, 4.5, 7, 8, 9.1, 9.3 and shall continue in full force and effect.

  14.2 Each hire of an item of Hire Goods shall form a distinct Contract which shall be separate to any other Contract relating to other Hire Goods.

  14.3 The Customer shall be liable for the acts and/or omissions of its employees, agents, servants and/or subcontractors as though they were its own acts and/or omissions under this Contract.

  14.4 When dealing a

- were the Supplier. 14.9 This Contract is governed by and interpreted in accordance with the law of the country where the Supplier is located and that country will
- have exclusive jurisdiction in relation to this Contract.

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